

Missing Link Internet

Fair Access (Use) Policy - Residential

Jan 2022

Missing Link Internet (MLI) current services are Unlimited and unthrottled

MLI reserves the right to reduce services, suspend or terminate services to customer for reasons of

- Operation (i.e., hosting) of servers for services such as email, web, news, chat, or other similar services
- Resale, transfer, or distribution of the data service
- Sharing the data service with an unauthorized party
- Engaging in or allowing any alteration, copying, reproduction of or tampering with electronic serial numbers or other identification, signaling or transmission functions or components of the device used with the service
- use, possess, post, upload, transmit, disseminate, or otherwise make available content that is unlawful or violates the copyright or other intellectual property rights of others
- Auto-dialing or fax/voice blasts
- Repeated Denial of service attacks
- Any illegal services
- access the Internet via the Services using Internet Protocol (IP) addresses other than the IP address(es) assigned to you by us
- disrupt any backbone network nodes or network service
- restrict, inhibit, or interfere with the ability of any person to access, use, or enjoy the Internet, the Services or any Equipment used to connect to the Services, or create an unusually large burden on MLI network
- excessive usage is considered 2x the mean of the service level or CRTC.gc.ca market report
- Use or distribution of tools designed for compromising security, such as password guessing programs, cracking tools, packet sniffers or network probing tools, is prohibited

Our intent is to supply a quality service to our end users. Multiple infractions may enforce policy.

Please contact us for Commercial service availability should you require more.

Missing Link Internet

1-855-887-5465

support@misslink.ca